

**Customer Council Meeting**  
**November 6 – 7, 2007**  
**Clearwater Beach, FL**

**Tuesday November 6<sup>th</sup>**

- 8:00 – 8:30 Continental Breakfast  
8:30 – 9:00 Welcome, Introductions and Objectives  
George Gordon - Enporion  
9:00 – 10:15 “Why Florida Should Lead in Sustainable Energy” - Eric Wachsman –  
University of Florida  
10:15 – 10:30 Break  
10:30 – 11:15 “Integrated Cash Settlement - Status” – Jim Garcia – Enporion  
11:15 – 12:00 “Supply Chain Best Practices” – Scott Dawson- Enporion ;Steve  
Bucalo– Scott Madden  
12:00 - 1:00 Lunch

**Afternoon**

- 1:15 – 1:45 “The Supply Chain at Duke Energy” - Sheri Straw – Duke Power  
1:45 – 2:30 “Bid Manager Enhancements” – Mary Zampino – Enporion  
2:30 – 2:45 Break  
2:45 – 3:30 “Commodity Price Trends” – Joe Morrison - Enporion  
3:30 – 4:15 “Contract Life Cycle Management” – Lisa Ankrom - Enporion  
4:15 – 5:00 Roundtable discussion

**Evening**

- 6:00 – 8:00 Reception and Supplier Table Top Trade Show

**Wednesday November 7<sup>th</sup>**

- 8:00 - 8:30 Continental Breakfast  
8:30 – 9:45 “Information Security – Status & Risks” – Jim Garcia - Enporion  
9:45 –10:00 Break  
10:00 –11:00 “Five Technologies to Change the Way We Live and Work” – Laura  
Ellis - IBM  
11:00 –11:15 “Enporion 2008 Plans” – Mike Grohman –Enporion  
11:15 –11:30 “Enporion Product Update” – Mike Grohman - Enporion  
11:30 - 11:45 Group Discussion and wrap up  
11:45 - 12:00 Adjourn